

Carl Gordon Electrical Ltd

5 Year Workmanship Guarantee

Carl Gordon Electrical Ltd's guarantee is based around our goal to ensure that you are absolutely satisfied with the service we provide. Occasionally the unforeseeable can, and does happen, so to give you peace of mind, as a valued customer, Carl Gordon Electrical Ltd will:

Guarantee the workmanship of the service provided by us, as project works for you the customer, for a period of 5 years, in line with the terms and conditions outlined below and our current terms of trade document. All that is required of you, is that in the event you are dissatisfied with our workmanship, that you first take this up with Carl Gordon Electrical and give us the opportunity to remedy to your satisfaction.

Terms and conditions:

- 1) This guarantee only applies if you have accepted Carl Gordon Electrical's current Terms of Trade.*
- 2) This guarantee applies to the standard of workmanship only.*
- 3) Liability is limited to the labour value of the original works.*
- 4) This guarantee does not cover defective goods, these are covered by manufacturer's warranties (where applicable).*
- 5) This guarantee does not cover any occurrence which would normally be covered by Public Liability Insurance, or any other form of insurance.*
- 6) The guarantee will be invalid if alterations are made to the project works without the knowledge and agreement of Carl Gordon Electrical.*
- 7) This guarantee is valid for five years, from the date of completion of the project works (connection of goods to a system of electrical supply).*
- 8) This guarantee is not transferable to subsequent owners of the property or premises where the project works have been carried out by Carl Gordon Electrical.*
- 9) This guarantee does not apply where the agreed project works have not been completed or paid for in full.*
- 10) This guarantee does not apply to appliance service repair work.*
- 11) This guarantee does not remove your rights under the Consumers Guarantee Act.1993.*



Carl Gordon
Carl Gordon Electrical Ltd